

Dylan Jarvis

UX Designer (User Research-Focused)

Graduation Date: Dec 2020 | Availability: Full-time & willing to relocate
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PROFESSIONAL SUMMARY

UX Designer with a psychology background and hands-on experience in user research, usability testing, and behavioral analysis. Skilled in planning and conducting qualitative and quantitative studies to identify user pain points and inform iterative design. Experienced collaborating cross-functionally with engineers and stakeholders to communicate research insights. Contributed to autonomous vehicle testing and a peer-reviewed publication through rigorous data analysis.

SKILLS

UX research (qualitative & quantitative), user interviews, usability testing, identifying pain points
Wireframes, prototypes, user flows, journey mapping
Figma, Adobe XD, SPSS
Cross-functional collaboration, design rationale communication

WORK EXPERIENCE

Project Manager - Alcal Specialty Contracting, Inc. | Oct 2023-Present

- Organized and streamlined project data for decision-making
- Led rollout of new service by identifying workflow gaps and optimizing processes
- Created RFIs, submittals, and close-out documentation with clarity
- Analyzed bid data to identify trends and market dynamics
- Collaborated with teams and vendors to align requirements

Autonomous Vehicle Test Operator - Nuro | Mar 2022-May 2023

- Executed test scenarios to evaluate vehicle behavior and usability
- Provided qualitative feedback to support iterative improvements
- Collaborated with engineers and technicians to troubleshoot and validate fixes
- Tested edge cases and real-world scenarios for system reliability
- Communicated user-facing behavior to technical and non-technical stakeholders

Sales & Marketing Manager - LeMans Karting | Dec 2016-Mar 2020

- Managed customer communication and corporate events
- Conducted market research to identify customer needs and growth opportunities
- Tracked sales opportunities in Salesforce for data-driven decisions

EDUCATION

Google UX Design Certificate - Coursera, 2022
User research, usability testing, wireframes, prototypes, Figma, Adobe XD
B.A. in Psychology (Honors), California State University, East Bay - 2020

VOLUNTEER / RESEARCH EXPERIENCE

Research Assistant, CSU East Bay - Supported peer-reviewed study through data collection, coding, and analysis (Nov 2020–May 2021)

PUBLICATION

Toosi, N., Layous, K., & Reevy, G. (2021). Recognizing racism in George Floyd's death. *Analyses of Social Issues and Public Policy*. <https://doi.org/10.1111/asap.12282>